

WealthOS Limited Privacy Policy

Our contact details

Name:	WealthOS Limited
Address:	85 Great Portland Street, London, England, W1W 7LT
Phone Number:	+442032890549
E-mail:	contact@wealthos.cloud

The type of personal information we collect

We receive, collect, and store any information you enter on our website or provide us in any other way.

In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail, address; password; computer and connection information.

We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

We use Hotjar to better understand our users' needs and optimize this service and experience. Hotjar is a technology service that helps us better understand our users' experience (e.g., how much time they spend on which pages, which links they choose to click, what users do and don't like, etc.) and this enables us to build and maintain our service with user feedback. Hotjar uses cookies and other technologies to collect data on our users' behaviour and their devices. This includes a device's IP address (processed during your session and stored in a de-identified form), device screen size, device type (unique device identifiers), browser information, geographic location (country only), and the preferred language used to display our website. Hotjar stores this information on our behalf in a pseudonymized user profile. Hotjar is contractually forbidden to sell any of the data collected on our behalf.

For further details, please see the 'about Hotjar' section of [Hotjar's support site.](#)"

We also collect personally identifiable information (including name, email, password, communications), comments, feedback, product reviews, recommendations, and personal profile.



How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To obtain information about our products, services, organisational specifics, and any other information that may be relevant (Services).

We use the information that you have given us in order to:

1. To provide and operate the Services;
2. To provide ongoing customer assistance and technical support;
3. To be able to contact our visitors with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

We may share this information, subject to regulations permitting, with other companies within the WealthOS group that are wholly owned subsidiaries of WealthOS Limited.

Under the General Data Protection Regulation (GDPR), the lawful base we rely on for processing this information are:

Your consent. You are able to remove your consent at any time. You can do this by contacting contact@wealthos.cloud

How we store your personal information

Our company is hosted on Hostinger and we use the form plugin WPForms. Your data may be stored through Hostinger's data storage, databases, based on the terms outlined in their [Data Processing Addendum](#) and [WP Forms Privacy Policy](#).

By using our website, you agree to Hostinger's [Terms of Services](#) and [Privacy Policy](#).

All data is stored in compliance with Data Protection Rights Under The General Data Protection Regulation (GDPR).

Your data protection rights

Under data protection law, you have rights including:



Date: 01/07/2022

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict processing your personal information in certain circumstances.

Your right to object to processing - You have the right to object to processing your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation or to you in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at contact@wealthos.cloud if you wish to make a request.

How to contact us or make a complaint

If you have any concerns about our use of your personal information, you can make a complaint to us at contact@wealthos.cloud

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113 ICO

website: <https://www.ico.org.uk>

